

CITY OF ALAMO HEIGHTS  
CITY COUNCIL  
May 24, 2010

A Strategic Action Plan Work Session of the City Council of the City of Alamo Heights, Texas was held at the Bishop Jones Center, in the Halff House, located at 111 Torcido Drive, San Antonio, Texas, at 8:30 a.m. on Monday, May 24, 2010.

Present and composing a quorum were:

Mayor Louis Cooper  
Councilmember Stan McCormick  
Councilmember Bobby Rosenthal  
Councilmember Fred Prassel  
Councilmember Elliot Weser  
Councilmember John Savage

Also attending were:

City Manager Ann Benson McGlone  
Assistant City Manager/Public Works Director Shawn P. Eddy  
Communications/IT Manager Marian Ramirez  
Finance Director Cynthia Barr  
Community Development Director Brian Chandler  
Human Resource Manager/Deputy City Secretary Judith E. Surratt  
City Secretary Jennifer Reyna  
Fire Chief Bill Hagendorf  
Assistant Fire Chief Buddy Kuhn  
Police Chief Rick Pruitt

Absent was:

City Attorney Mike Brennan

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City Manager Ann McGlone opened the meeting at 8:37 a.m.

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City Manager Ann McGlone introduced Mary Flanagan, Facilitator, with Management Solutions Group, LLC. Ms. Flanagan provided an overview of the work session agenda.

Constituents' needs were identified; insights and perception were provided by the Council.

There were discussions about the Mission Statement, Vision, Core Values and Goals. The City Councilmembers recommended changes to the Mission Statement, Core Values and Goals.

The words "continue to" were added in the mission statement to read: Alamo Heights will continue to be a vibrant village in which to live and work by protecting and enhancing its native beauty, promoting its special sense of community and providing excellent city services.

"Pro-active" was removed from the Vision portion. Regarding Core Values, under Service, "to create "Raving Fans" of our City" were also removed.

Under the Governance and Communication, Goals portion, "our customers" were replaced with "residents and customers". Under the Neighborhood Character and Commercial Revitalization, the word "while" was replaced with "and" and the word "supporting" was changed to "support".

Council committees were reviewed accordingly and goals were discussed. The council committees are as follows:

- Governance and Communication
- Infrastructure and Services
- Neighborhood Character and Commercial Revitalization
- Accountability and Management

City Manager Ann McGlone provided information on the committee appointment process.

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Ms. Flanagan announced a break at 11:45 a.m.

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Ms. Flanagan reconvened the meeting at 12:04 p.m.

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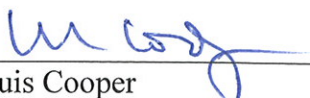
Department Directors provided updates on the FY 2010/FY 2011 Strategic Action Plan, respective to their department. In addition, suggestions were made regarding new initiatives and projects. There were discussions about priorities and funding.

This portion of the work session was concluded at 1:58 p.m.

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Mayor Cooper adjourned the work session at 1:59 p.m.

  
Jennifer Reyna  
City Secretary

  
Louis Cooper  
Mayor